

# Spare parts sales

Sharing our skills for your satisfaction



Spare parts supply has always been of prime importance within the Lohr group as even the best equipments need a perfect support.

The heart of the system is our **central store in Duppigheim** from where we manage over **6000 references** required by the various types of carriers on the road.

We are still able to supply parts for vehicles over 20 years old. Our information and consumption analysing systems enable us to manage and anticipate the requirements in order to guarantee an optimised spare parts availability.

The french sales team is formed by **multilingual engineers** fully skilled on product components. Speedy IT gives us access to all the details of the last 30 years products. They will recommend you the best solutions to optimise your stocks to your fleet according to latest **technical evolutions** reference changes etc...

Also they can help for any product modification with the assistance of our engineering department.

**Spare parts catalogues** can be requested on paper or DVD format and lately via our **on-line shop**.

This facility is available for our identified customers and needs user passwords. It helps following purchases, processed items or remaining to be delivered. However as nothing replaces human competence every order is still checked by our team.

We also organise **shipment** under normal carriage or express delivery in 24 or 48 hours depending on destinations.

Our integrated **customs department** enables us to process quickly all required formalities for out of EEC deliveries.

In order to optimize leadtimes and to be closer to our customers needs we set up a number of **fully owned subsidiaries** to service certain markets : **Lohr UK, Lohr Iberica, Lohr Vostok, Lohr Istanbul, Lohr Ukraine**, all storing references and quantities adapted to their sector.

